

## RESOLVING ADMISSION STATUS PROBLEMS

1. Candidates should endeavor to confirm their ADMISSION STATUS on JAMB's web site before making complaints.
2. Official complaints and enquiry channels are as follows:
  - a. E-mail:- [enquiry@oauife.edu.ng](mailto:enquiry@oauife.edu.ng)
  - b. Helpline: 08088014185
3. Candidates can confirm their ADMISSION STATUS on JAMB's web site by logging in via <http://www.jamb.org.ng/efacility/> and following the link to "Check 2017 UTME/DE Admission Status on CAPS".
4. **Candidates who have confirmed their admission on JAMB CAPS portal but are unable to login or make payments on the OAU portal because of the "JAMB registration number not found on OAU's admission list" notice should kindly check back on the OAU site from 12noon, Tuesday, 27 February, 2018.**